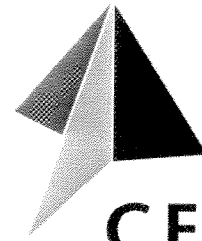


Ref: SLD 09/251  
22 May 2009

CEPU Members  
And Other Telstra Employees  
Next Generation Operations  
As Addressed



**CEPU**

**COMMUNICATIONS  
UNION (CEPU)**

Telecommunications  
And Services Branch  
Victoria

Dear CEPU Members and other Telstra employees

**MAJOR COVER-UP BY NEXT GENERATION OPERATIONS  
(NGO) MANAGEMENT – CEPU’S INDUSTRIAL CAMPAIGN**

**LEN COOPER**  
Branch Secretary

**Main Office:**  
1<sup>st</sup> Floor  
139 Queensberry Street  
Carlton South 3053

Tel: 03 9349 4411  
Fax: 03 9349 3488  
Email:  
[cdtsvic@victs.cepu.asn.au](mailto:cdtsvic@victs.cepu.asn.au)

**Clayton Office:**  
47 Henderson Road  
Clayton 3168

Tel: 03 9545 1503  
Fax: 03 9561 5599

Telstra Management at the highest levels has been deploying a strategy which aims at covering up the impact of the industrial action being taken by CEPU members in pursuit of an EBA.

They have deployed this strategy for a variety of reasons, but primarily to assist their attempts to de-unionise Telstra’s workforce so that they can more easily cut employee wages, conditions and rights into the future.

This report details the cover up in the Next Generation Operations area, a key part of Telstra’s operations.

The NGO area delivers some “flag ship” customer products for Telstra. For example:

- Provisioning and maintenance of servers and services for the financial transactions of financial institutions (eg NAB, Commonwealth Bank).
- Faults/maintenance of customers Internet Protocol (IP) services and products, called assurance.
- Design, installation and commissioning of business customer IP services and products, called activation.

These are all high value “flag ship” activities that represent the future of the company and impact a range of large and influential customers.

**SENIOR MANAGERS AWARE OF INDUSTRIAL ACTION IMPACT**

We know for example that customer complaints about poor service (created by the industrial action) have led to the direct involvement of Mr. Trujillo, former CEO.

We also know that the new CEO, Mr. Thodey, who was head of Enterprise and Government (NGO is part of Enterprise and Government) in Telstra prior to his appointment as CEO, has been involved in the “crisis mitigation” meetings over the industrial action impact in NGO and other parts of the business.

It needs to be pointed out here that this report deals with the impact of the industrial action in the activation area of NGO only, because that's where most of the industrial action in NGO had been targeted up until the end of April and into early May 2009.

Since that time the industrial action emphasis has moved to the assurance area in NGO, and if anything the impact on customers is logically more severe and more immediate as assurance deals with fault restoration on company/institution IP networks and products.

In fact the attached email (Attachment A), from a Manager (S. Carnaby) demonstrates that the action in "Assurance" is having an immediate impact and must be "mitigated".

The performance of NGO has been lamentable for most if not all of 2009, due to the ongoing strike action and other industrial action being taken by CEPU members as part of their efforts to win a new EBA in Telstra.

Again as you know, hundreds of major companies, government departments and other institutions have been dissatisfied because the customer service from NGO has been getting worse due to the industrial dispute.

Instead of dealing with the cause of the problem, which is Telstra Management's refusal to negotiate a new agreement with the CEPU, NGO Management has attempted a serious cover-up and continues to do so.

Employees initially were told by local managers to change the categories of work, in order to cover-up the fact that the work wasn't being done, because of members' strikes and other industrial action.

**The following letter relating to this issue was sent to Michael Rocca, GMD, Telstra Networks & Services, by the CEPU on Tuesday 17 March 2009:**

"I am writing to you on behalf of concerned CEPU members and Telstra staff who work for Telstra's Next Generation Operations (NGO) in NES and perform the Service Delivery & Implementation (SD&I) of Telstra's MWAN product.

It appears to us that NGO management are engaged in serious deception in an effort to cover up the poor performance of the MWAN product to the detriment of Telstra's customers, by placing pressure on staff to do the wrong thing in regard to the way MWAN orders are retargeted.

It is also seems clear that NGO management has directly manipulated the bulk retargeting of orders and statistics such that they falsely show an improvement in performance of the MWAN product when no improvement or a worsening of performance is being encountered.

You know quite clearly that the poor performance figures are a result, in the main, of recent and ongoing industrial action and the above actions are quite clearly aimed at covering up this fact.

Staff are becoming increasingly stressed at being told to retarget RASS orders that cannot make target due to internal reasons with "Customer Caused Delay" (CCD) codes. By falsely using a CCD code, or "C" retarget code instead of a "H" retarget code for internally caused delays, the MWAN performance measure is falsely improved because orders retargeted with "C" codes do not increase the total blown orders statistic that is used for the measure of performance of the MWAN product delivery in regard to the Telstra Commitment Date.

It is interesting to note that staff are being told to do this by their team leaders and it is never requested of staff in writing or via email and whenever a T/L has been asked to put the request in writing, staff are simply told to "do what they are told".

We are also aware of large volumes of blown RASS orders being bulk retargeted with "C" codes when they were clearly blown because of internal delays. Staff are also finding that they are having to respond to Project Manager's enquiries daily as to the reason why their customer's MWAN service delivery has been delayed. This is completely unnecessary as we repeat everyone is aware that the delays are due to the current industrial action.

This has been going on for a number of weeks and is likely a result of increased pressure being put on NGO management because of the continued poor performance of the MWAN product that has continued for many months. NGO management, it seems, have chosen to respond to this pressure by manipulating the performance statistics of the MWAN product's Service Delivery at the expense of Telstra's customers.

This is very serious deception of customers and we must insist that pressure on staff to engage in this deception cease immediately.

We are requesting that you rectify this issue as a matter of urgency as the CEPU is concerned that apart from anything else, it is affecting the health and welfare of our members and your staff, as well as impacting on the relationship with customers and their level of satisfaction with the MWAN product.

We seek an urgent response in order to guide our further actions on the issue."

**Michael Rocca devolved the task of replying to the CEPU to Lincoln Jurd, Director NGO who wrote the following response to CEPU on Wednesday 25 March 2009:**

I am writing to you in response to your letter of 17 March 2009 to Michael Rocco. As the Director of Next Generation Operations, your allegations have been referred to me for response.

You make two specific allegations:

- 1.) That employees in the Next Generation Operations (NGO) group in NES who perform the Solution Design & Implementation (SD&I) of Telstra's MWAN product are being advised by managers to manipulate statistics to mask poor performance; and
- 2.) That the manipulation referred to above is intended to conceal the impact of industrial action occurring in this area.

In respect of the first allegation, you state in your letter that "Staff are becoming increasingly stressed at being told to retarget PASS orders that cannot make target due to internal reasons with Customer Caused Delay (CCD) codes." The Next Generation Operations business is not responsible for MWAN Customer Retargets. This is the responsibility of another team outside of the Network Enterprise Services group. Employees of NGO are not provided with the system capability to retarget orders. I therefore reject your allegation. I am disappointed that you would make such offensive, unfounded statements without first checking all of the facts,

In respect of the second allegation, there will always be periods of time where volumes may be higher than usual. These are generally driven by an increase in customer requirements. I reject your assertion that statistics are manipulated in any way to mask any unexpected increase in volumes and to deceive customers. I also reject your suggestion that we are manipulating statistics to cover up any alleged impact relating to industrial action in SD&I.

Telstra takes the health and wellbeing of our employees very seriously. If employees are concerned about any particular issues, I encourage them to raise their concerns with their 1-up manager so that they can be dealt with appropriately. If you have specific information in relation to employee concerns, I invite you to provide them to me and I will ensure that this is dealt with appropriately.

**The CEPU wrote again to Mr Jurd on Thursday 16 April to challenge his response as follows:**

In regard to your response to my letter sent to Michael Rocca on 17 March 2009, I find it difficult to comprehend how Management at high levels in Telstra can continue to try to cover up the real facts impacting on the ability of the business to serve its customers and manage the health, safety and wellbeing of staff.

Management at your level and above would surely understand the operational processes applying in NGO.

NGO SD&I staff have received many emails from their team leaders directing them to "retarget" their RASS orders in previous weeks. The determination of whether the order should be retargeted or not and what retarget code should be used is made by NGO staff and is clearly indicated in NGO processes. The updating of the antiquated RASS database and order may well be done by another team outside of NES via an email and process but it is clear, as dictated in NGO processes, that the determination to retarget and choosing of the retarget code are done by NGO staff, regardless if other teams do this as well. This is how the retargeting of orders are done as indicated to me by your staff and our members so I completely reject your claim that NGO staff do not retarget orders and suggest that you review the processes of your own business and address the real issue of why your team leaders have pressured your staff to falsely retarget orders.

I must also point out that since I have sent the initial letter raising this issue, members and staff of NGO have reported to me that team leaders have stopped pressuring them to use CCD "C" codes in the past few weeks. Is this coincidental? I think not.

It is clearly the industrial action, related to the current CEPU/Telstra dispute that is detrimentally impacting the service delivery performance of the MWAN product. You claim that the poor performance is as a result of increasing workload. This is clearly an attempt to cover up the real issue; and that is the impact of the industrial action.

If your assertion was correct and that the workload was the problem then surely you have mismanaged your resourcing, particularly when you consider that you recently made staff redundant in the area.

It is a fact that during the industrial action you have attempted to increase SD&I staffing of the MWAN product by seconding staff from other products and this in turn has resulted, as it would, in a significant drop in performance in the "losing" area. You are clearly unable to cope because of the industrial action.

It would be advisable for management to face up to the situation and cease the deception of customers and staff alike. It is clear to all that the CEPU members' industrial action is the cause of the poor performance of the product and the management have it completely within its power to resolve this issue by proper negotiations with the CEPU. This would be in the interest of both customer and staff.

**Mr Jurd then again responded as follows:**

I am writing in response to your letter dated the 16<sup>th</sup> of April.

As per my previous correspondence to you, the Next Generation Operations business does not retarget customer's orders. Your allegations were investigated at the time and we did

not find any evidence of team leaders informing staff to have orders retargeted for incorrect reasons.

Furthermore I have actual reports that show MWAN work has increased and we are still achieving targets.

You also state in your letter that staff have 'recently been made redundant from this area'. In fact this is incorrect, and no staff have been made redundant from the MWAN area since Network Enterprise Services was formed ten months ago.

As always, we are happy to speak with employees if they have specific concerns with their work.

**The CEPU responded as follows:**

You responded to my letter of the 16<sup>th</sup> April 2009 with another letter on the same day.

You claimed in your letter that the NGO business does not retarget customers' orders. Your answer in this regard appears too cute by half Lincoln. You well know that orders are retargeted on the advice of NGO and they have been retargeted in large numbers because of the CEPU members' industrial campaign. You claim your investigations did not find any evidence of team leaders requiring orders to be targeted. What sort of "investigation" was this? Did you ask the staff? Did you seek relevant paperwork? Or did you simply extract the sort of answers you hoped you'd get?

On the staffing issue, you know well that staff in the MWAN and SD&I area are used as a "pool" by Management in order to cover shortfalls in business, and you made two technical staff redundant late last year.

How does this square with your explanation to customers that the reason for the delay in their services is due to staff shortages?

You also mention in your response that "MWAN work has increased and we are still achieving targets". What targets? Whose targets? Obviously not the customer targets for decent service and response times because the industrial action has sent that dramatically backwards.

Even then, whatever "targets" you are being told you are achieving, are only being achieved by massive (virtually unlimited) overtime, by drawing staff from all parts of your business and by other cover-ups.

**A response to the CEPU's last letter:**

I am writing in response to your letter dated the 6th of May, 2009.

I refer to and repeat the comments made in my letter of 16 April 2009. My position has not changed since that time. I note that no employees from the MWAN area have been made redundant since Network Enterprise Services was formed ten months ago.

I do not intend to engage in any further correspondence with you in respect of this matter. As always, we are happy to speak with employees if they have specific concerns with their work or wish to raise a complaint using the appropriate formal process relevant to those specific concerns.

Management no longer wants to correspond with the CEPU on the matter, however, that is not the major issue here. The major issue is the deception of customers and shareholders by Telstra Management.

## CUSTOMER SERVICE SUFFERING ACROSS THE BUSINESS – TELSTRA COVER UP

Why is customer service suffering in many parts of the business including the NGO? Because of the industrial dispute. Why are Telstra's day-to-day operations being disrupted? Because of the industrial action. Why are transformation projects being disrupted? Because of the industrial action.

It is a fact that the management has invested massive effort in covering this up. It has done this because it would expose Telstra Management to the extra pressure of solving the dispute with Telstra employees by negotiating a proper agreement with their union.

The CEPU has a list of many of the companies and institutions detrimentally affected by the industrial action (attached), at a particular snapshot of time in NGO (attached).

The CEPU has a list of the Latest Finishing Date (LFD) report showing the worsening performance in NGO by listing the growing number of retargeted orders shown against employees' names. There is a steady growth in retargeted orders through the period of the industrial action .

The CEPU has a report showing the growth in the number of retargeted commitment dates during the period of the industrial action (attached).

It is clear from all of this, that the performance of the NGO has dropped significantly and continues to do so as a result of the CEPU industrial campaign.

This is obvious to everyone with hands-on knowledge and experience in the area, including "local" managers.

Why this is not being faced up to and in fact is being deliberately covered up is that Telstra Corporate Management has an unsustainable position of "don't mention the war"; don't mention the industrial dispute.

Everyone in Telstra knows that this is an attempted cover-up and such unacceptable behaviour by Management should not be tolerated.

Yours in solidarity



LEN COOPER  
Branch Secretary/National President  
CEPU Communications Division  
M: 0438 389 302  
Email: lencoop@iinet.net.au

## SUPPORTING INFORMATION

- A. Email from a Manager demonstrates that the action in Assurance is having an immediate impact and must be "mitigated".
- B. 24<sup>th</sup> February 2009. Management established an NGO working party to try to deal with the "steadily decreasing performance of the MWAN product."

The "mitigation" strategy includes "changing team structures", "increased capability being built in to each team", a focus on "orders past due date" and a warning that clearly this backlog will continue to contribute to poor performance".

- C. 26<sup>th</sup> February 2009. Email pressuring staff into accepting overtime to "assist..." "with the backlog". The overtime "offer" is open to any staff within SD&I (and outside SD&I).

The "backlog" created by the industrial action was within the MWAN product and they are canvassing for staff outside MWAN to help with work not being done due to the industrial action.

- D. 26<sup>th</sup> February 2009. A list of companies impacted by the industrial action at this "snapshot" of time.
- E. 6<sup>th</sup> March 2009. Email showing overtime, retargeting of orders and other strategies still being used to deal with the industrial action.
- F. 16<sup>th</sup> March 2009. Email showing that work orders passed their Required Telstra Commitment Date (RTCD), were required to be targeted accordingly.

It is important to note at this point, that local Managers were telling staff verbally that orders were to be recoded from Telstra caused delays, (and these were huge due to the strike action), to customer caused delays to cover-up the impact of the strike.

- G. 20<sup>th</sup> March 2009. An email telling staff that they must use the "correct" retarget codes.

This was circulated at 6.19 am on the 20<sup>th</sup>, virtually 2 days after the CEPU had sent its first letter to National Management about the retargeting and the cover-up.

- H. 30<sup>th</sup> April 2009. An email showing the attempts by Management to get staff to perform the work not being done by staff out on strike.
- I. A list of retargeted orders & orders past their RTCD through from July 2008, well before the industrial action began, through to April 09. The industrial action for activation staff in NGO began in earnest in mid January 2009, although there was a short stoppage on the 16<sup>th</sup> December 2008.

Note the increase of overdue orders beginning in December 2008 and then growing significantly as the industrial action stepped up through January, February, March and April of 2009.

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All

Please be aware that Assurance have been impacted by IA action today and are implementing the NGO mitigation plan.

You may be assigned Assurance work by the WFM, you are to follow the instruction on the email that is sent to you.

Assurance work has priority over activation work and any orders requiring retarget due this this action are to be retargeted as H55 resource shortage.

Any faults that are assigned will need to be completed and not handed back to the WFM.

Steve Carnaby  
Team Manager SDI Team 2  
Next Generation Operations (NGO) - Melbourne  
Solutions Design & Implementation  
Telstra Corporation Limited  
Ph. 03 9638 5843  
Fax . 03 9639 6818  
email. [steve.carnaby@team.telstra.com](mailto:steve.carnaby@team.telstra.com)



## NES- NGO Weekly Report 23/02/2009

### Executive Summary

#### Key Highlights

- **IP Provisioning End to End Performance Review**  
There is some great work occurring in IP Provisioning space with IPOR and other programs focusing on process improvement to improve cycle times, quality and the customer experience. We have an ambitious goal of achieving 14 days for IP activation (where infrastructure in place), so we still have a way to go. To aide in this effort we kicked off the a monthly end to end performance review as part of IPOR that looks at IP Provisioning from Pre-Sales through to Commissioning, covering Performance and Quality. Attendees includes people from Sales, through order entry, design, activation and installation. This will be an ongoing monthly review covering cycle time by area and quality of work by area (rework/DTOW)
- **Thursday Outages**  
The value of the NES organisation shone threw on Thursday with a number of significant outages effecting large customers and we managed them all well. Two of our largest retail customers and over 50 customers and 1600 schools impacted by an outage in Windsor POP. To close out the day we fixed a fault in New York just on time for Westpac to opens its offices on Thursday morning.

#### Key Issues

- **Issue: MWAN Performance**  
MWAN Activation performance has been steadily decreasing through recent months, with decisive action required to arrest the decline and begin performance improvement. Issues are being raised through various avenues within Telstra
  - **Mitigation:** An NGO working party has been established to monitor daily performance of MWAN CDD, including reporting. Action is being taken with team structure changes being implemented 23 Feb, and increased capability built into the team. A focus on orders passed due date is also being applied, although it should be noted that clearing this backlog will continue to contribute to poor performance until cleared.

#### On the Horizon

- **Finance**  
Ongoing focus on all spend items within the business, including discretionary spend. All Team Managers now informed of the need to continue to control non essential costs.
- **Don Gray Audit**  
The audit of the infrastructure both secure and non-secure in Don Gray building is continuing, with the physical audit completed, and the application/connectivity audit to occur over the coming week

#### NGO Extra Items

- **Reward and Recognition**
- **Unified Comms plan – MIPT 2**

#### NGO - week coming up

- **Security Responsibilities review**

## ATTACHMENT C

**From:** Liebert, Alan J  
**Sent:** Thursday, 26 February 2009 9:09 AM  
**To:** # CNO - SD&I Team 5; # NGO - SD&I Layer 2 Data Access Team; # NGO - SD&I Team 1; # NGO - SD&I Team 2; # NGO - SD&I Team 6; # NGO - SD&I Team 7; # NGO - SD&I Team 9; # NGO - SDI Team 4; # NGO - SDI Team 8; # NGO - SDI Team Managers South;  
**Cc:** # NGO - SD&I Team Leaders  
**Subject:** MWAN Overtime  
**Importance:** High

All

As all of you are aware there is currently a significant workload and backlog of MWAN activation work  
**SD&I expectations are that everyone is expected to perform a reasonable ammount of overtime to assist in this task**

While the O/T is limited to MWAN activation the offer is open to any staff within SD&I (and outside SD&I) with the appropriate skill set, system access and knowledge  
Eg MWAN FFNC and any other staff that have activated MWAN services,

Overtime will be available for at least the next couple of weeks consisting of weeknights and weekends (Saturday and Sunday)

Please reply back to myself and Fil Xynos indicating what day/days you are available over the next 2 weeks, NB at this stage there is no limit on how much O/T (as long as it does not involve any stand down time)

Again I would greatly appreciate everyones assistance with this

*Alan Liebert*

***Resource Capability and Reporting***

**Solution Design and Implementation**

**Next Generation Operations (NGO)**

Network Enterprise Services | Telstra Networks and Services

Telstra Corporation Limited

**Tel:** 02 8293 3576 **Mob:** 0418 251 349 **Email:** Alan.Liebert@team.telstra.com

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ATTACHMENT D

AAMHATCH PTY LTD  
AAP INDUSTRIES PTY LTD  
AAPC LIMITED  
ADVANCE PETROLEUM PTY LTD  
AIRFLITE PTY LTD  
AIRSERVICES AUSTRALIA  
ALLIANZ AUSTRALIA SERVICES PTY L  
ALPHAPHARM PTY LTD  
AMERICAN EXPRESS AUSTRALIA LIMIT  
AMERIND PTY LTD  
ANGLO COAL AUSTRALIA PTY LTD  
ANGUS AND ROBERTSON PTY LTD  
ANZ BANKING GROUP LTD  
APACHE ENERGY LIMITED  
APVC HOLDINGS PTY LTD  
ARAMARK/SSL SPOTLESS SERVICES PT  
ARCABI PTY LTD  
AUSBULK LTD  
AUSTINDO WA PTY LTDA  
AUSTRALIA AND NEW ZEALAND BANKIN  
AUSTRALIAN BROADCASTING CORPORAT  
AUSTRALIAN CUST  
AUSTRALIAN CUSTOMS SERVICE  
AUSTRALIAN POSTAL CORPORATION  
AUSTRALIAN RAIL TRACK CORPORATIO  
AUTOMATIC DATA PROCESSING LIMITE  
AWB LIMITED  
BAYFORD GROUP PTY LTD  
BEST EMPLOYMENT LIMITED  
BIOLAB (AUST) LIMITED  
BIS INDUSTRIES LTD  
BLACKALL-TAMBO REGIONAL COUNCIL  
BLAKE DAWSON  
BLUE BROKING PTY LTD  
BLUESCOPE STEEL LIMITED  
BOB JANE CORPORATION PTY LTD  
BRADKEN RESOURCES PTY LTD  
BRANDRILL LIMITED  
BROOKFIELD MULTIPLEX LIMITED  
BUCYRUS (AUSTRALIA) PTY LTD  
C M C AUSTRALIA PTY LTD

CABCHARGE AUSTRALIA LIMITED  
CADMUN PTY LTD  
CALLIDEN GROUP LIMITED  
CAMPBELL BROTHERS LTD  
CATHOLIC EDUCATION - PERTH NORTH  
CATHOLIC EDUCATION OFFICE - SA  
CATHOLIC EDUCATION OFFICE - VIC  
CDK STONE PTY LTD  
CEMENT AUSTRALIA PTY LIMITED  
CENTREL PTY LTD  
CEVA LOGISTICS (AUSTRALIA) PTY.  
CHEP AUSTRALIA LIMITED  
CHIK SERVICES PTY LTD  
CITIC PACIFIC MINING MANAGEMENT  
CITIGROUP PTY LIMITED  
CLARKE ENERGY AUSTRALIA PTY LTD  
CLIVE PEETERS PTY LTD  
COCA-COLA AMATIL LIMITED  
COLES GROUP LIMITED  
COLONIAL FIRST STATE ASSET MANAG  
CONSTELLATION AUSTRALIA LTD  
COSTCO WHOLESALE AUSTRALIA PTY L  
COUNTRY FIRE AUTHORITY VIC  
CRANE DISTRIBUTION LIMITED  
CRANE ENFIELD METALS PTY LTD  
CRANE GROUP LIMITED  
CRANE GROUP LIMITED INFORMATION  
CROWN EQUIPMENT PTY LTD  
CSR LTD  
CUSTOM FLUIDPOWER PTY LTD  
DEEWR FORMER DEWR  
DEFENCE COMMUNICATIONS GROUP  
DELOITTE TOUCHE TOHMATSU LTD  
DEMAG CRANES AND COMPONENTS PTY  
DEPARTMENT OF EDUCATION  
DEPARTMENT OF MAIN ROADS  
DEPARTMENT OF SUSTAINABILITY AND  
DEPT OF JUSTICE VIC  
DESA AUSTRALIA PTY LTD  
DETMOLD PACKAGING PTY LTD  
DEVINE LTD  
DHL GLOBAL FORWARDING (AUSTRALIA  
DIADEM DDM PTY LTD  
DOC - SHARED INFORMATION SOLUTIO  
DOWNER ENGINEERING GROUP PTY LTD  
DRAGNET INTERNET SERVICES PTY LT  
EDUCANG LIMITED  
ELDERS LIMITED

ELTHAM COLLEGE  
ENERGY POWER SYSTEMS AUSTRALIA P  
ENVIRONMENTAL PROTECTION AGENCY  
EPIC ENERGY PTY LIMITED  
FEDERAL COURT OF AUSTRALIA  
FLEMINGTON FIELDS PTY LTD  
FOXLEIGH MINING PTY LTD  
FUTURE FUND MANAGEMENT AGENCY (F  
GALLERY GROUP COMMUNICATIONS PTY  
GEMCRAFT AUSTRALIA PTY LTD  
GENALYSIS LABORATORY SERVICES PT  
GHD SERVICES PTY LTD  
GIROTTI PRECAST PTY LTD  
GLAXOSMITHKLINE AUSTRALIA PTY LT  
GRIFFITH CITY COUNCIL  
HAFELE AUSTRALIA PTY LTD  
HAGEMEYER BRANDS AUSTRALIA PTY L  
HAGEMEYER ELECTRICAL GROUP  
HALLEY & MELLOWES PTY LIMITED  
HAMB SYSTEMS LIMITED  
HANCOCK VICTORIAN PLANTATIONS PT  
HARVEY NORMAN HOLDINGS LTD  
HASTIE HOLDINGS PTY LIMITED - US  
HASTINGS DEERING (AUSTRALIA) LIM  
HILLS INDUSTRIES LIMITED  
HOMEWRAPE PACKING & SUPPLIES PTY  
IBM FOR BHP BILLITON CORPORATE W  
IMPACT FERTILISERS PTY LTD  
IMPRESS AUSTRALIA PTY LTD  
ING BANK (AUSTRALIA) LTD  
INTERNATIONAL SOS (AUSTRALASIA)  
IPA PERSONNEL PTY LTD  
IPLEX PIPELINES AUSTRALIA PTY LT  
IRWINCONSULT PTY LTD  
IVOCLAR VIVADENT PTY LTD  
JB HI FI GROUP PTY LTD  
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JURLIQUE INTERNATIONAL PTY LTD  
KELLY SERVICES (AUSTRALIA) LTD  
KINGSTON CITY COUNCIL - VIC  
KKR AUSTRALIA PTY LIMITED  
KNOX CITY COUNCIL - VIC  
KPMG AUSTRALIAN SERVICES PTY LTD  
LAING O'ROURKE (BMC) LIMITED  
LINFOX AUSTRALIA PTY LTD.  
LMHA NETWORK LTD

LYONDELLBASELL AUSTRALIA PTY LTD  
MACMAHON HOLDINGS LTD  
MAIN ROADS (WA)  
MANILDRA FLOUR MILLS PTY LTD  
MCCOLL'S TRANSPORT PTY LTD  
MCDONALD'S AUSTRALIA LIMITED  
MEDIBANK PRIVATE LIMITED  
MEDIBANK PRIVATE LTD  
MELBOURNE WATER CORPORATION VIC  
METLINK VICTORIA PTY LTD  
MILEMAKER PETROLEUM PTY LTD  
MITSUBISHI MOTORS AUSTRALIA LIM  
MMB MANAGEMENT SERVICES PTY LTD  
MUSIC LINK AUSTRALIA PTY LTD  
N STENNING & CO PTY LTD  
NAAMORO ABORIGINAL EMPLOYMENT SE  
NACA ( NEW AMERICAN CONSOLIDATOR  
NATIONAL HIRE TRADING PTY LIMITE  
NATIONAL MANAGEMENT GROUP PTY LT  
NEATPORT PTY LTD  
NEWCREST MINING LIMITED  
NSW LOTTERIES CORPORATION  
NURV TELECOM PTY LTD  
NYLEX CORPORATION PTY LTD POST A  
O'BRIEN GLASS INDUSTRIES LIMITED  
OFFICEMAX AUSTRALIA LIMITED  
ONESTEEL LIMITED  
ORANGE CITY COUNCIL  
P S I SUPERANNUATION MANAGEMENT  
PACIFIC NOISE AND VIBRATION PTY  
PAN MACMILLAN AUSTRALIA PTY LTD  
PARDY PARTNERSHIP P C MS  
PETATOK PTY LTD  
PFD FOOD SERVICES PTY LTD  
PHYTAMEDICA LABORATORIES PTY LIM  
POLLARDS GALVANISING PTY LTD  
PROSPERITY ADVISERS PTY LTD  
QLD COUNCIL OF CARERS INC  
QUEENSLAND COTTON CORPORATION LI  
RACING VICTORIA LTD  
RETRAVISION PTY LTD  
ROADS & TRAFFIC  
ROADS & TRAFFIC AUTHORITY OF NEW  
ROYAL DISTRICT NURSING SERVICE L  
SA WATER CORPORATION  
SAAB SYSTEMS PTY LTD  
SAFE FOOD PRODUCTION QUEENSLAND  
SALKAT AUSTRALIA PTY LTD

SANTOS LTD  
SENSIS PTY LTD  
SHADFORTH LTD  
SIEMENS LTD & SIMON ENGINEERING  
SIGMA PHARMACEUTICALS PTY LTD  
SIMONDS HOMES MELBOURNE PTY LTD  
SIMSPARTNERS CHARTERED ACCOUNTANT  
SOUTHERN HEALTH CARE NETWORK VIC  
SOUTHERN STAR WINDOWS PTY LTD  
SOUTHERN TERRITORY THE SALVATION  
SOUTHSIDE FORD PTY LTD  
SPAREX AUSTRALIA PTY LTD  
SPOTLESS GROUP LIMITED  
SPOTLIGHT PTY LTD  
ST LAURENCE COMMUNITY SERVICES I  
STELLAR CALL CENTRES PTY LIMITED  
STOCKLAND CORPORATION LTD  
SUPER CHEAP AUTO PTY LTD  
SUPERPARTNERS PTY LTD  
SUZLON ENERGY AUSTRALIA PTY LTD  
SYDNEY PORTS CORPORATION  
T W HEDLEY (INVESTMENTS) PTY LTD  
TABCORP HOLDING  
TABCORP HOLDINGS LIMITED  
TASMANIA FIRE SERVICE  
TAYLOR NELSON SOFRES ASIA PACIFI  
TELSTRA NP OPERATIONS  
TELSTRA PI EXTRANETS  
TELSTRA PI SPECIALISED CALLING  
THE AUSTRALIAN INSTITUTE OF MARI  
THE CANCER COUNCIL QUEENSLAND  
THE COFFEE CLUB FRANCHISING (AUS  
THE DEPARTMENT OF EDUCATION & TH  
THE LE MAC AUSTRALIA GROUP  
THE ROYAL AUTOMOBILE CLUB OF TAS  
THE TRUSTEE FOR THE WORLD YOUTH  
TNT AUSTRALIA PTY LTD  
TOLL HOLDINGS LIMITED  
TOYOTA FINANCE AUSTRALIA LIMITED  
TOYOTA MOTOR CORPORATION AUSTRAL  
TRANSFIELD SERVICES (AUSTRALIA)  
TRANSPACIFIC CLEANAWAY PTY LTD  
TRANSURBAN LIMITED  
TTL HOLDING PTY LTD  
TYCO FLOW CONTROL PACIFIC PTY LT  
UNITED GROUP LIMITED  
VELOCITIMAGE GROUP PTY LTD  
VIC ROADS

VISY INDUSTRIES AUSTRALIA PTY LT  
WE SMITH PTY LTD  
WESFARMERS KLEENHEAT GAS PTY LTD  
WESTERN IRRIGATION PTY LTD  
WESTFIELD HOLDINGS LTD  
WESTGATE LOGISTICS PTY LTD  
WESTGATE LOGISTICS PTY LTD  
WESTPAC BANKING CORPORATION  
WESTRAC PTY LTD  
WESTVIC WORKFORCE INC  
WHITSUNDAY BUTCHERY PTY LTD  
WHK HORWATH PTY LTD  
WILLIAM ADAMS PTY LTD  
WOOLWORTHS LTD  
WORLDMARK PTY LTD  
YOORALLA  
ZINIFEX LIMITED  
ZURICH FINANCIAL SERVICES AUSTRALIA



ATTACHMENT E

**From:**  
**Sent:** Friday, 6 March 2009 9:32 AM  
**To:** # NGO - SD&I MWAN Activation Team  
**Cc:**  
**Subject:** MWAN Orders - RTCD Report, 6 & 9  
**Attachments:** Ord0306JR.xls

Guys,  
Please work ahead so all orders for today and Monday are closed off/retargeted etc...  
Overtime allowed to ensure this.



Ord0306JR.xls (1  
MB)

Thanks

Scheduler Workforce Management  
**Solution Design and Implementation**  
**Customer Network Operations (CNO)**  
Network Enterprise Services | Telstra Networks and Services  
**Telstra Corporation Limited**

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## ATTACHMENT F

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**From:** Rivoli, Paul  
**Sent:** Monday, 16 March 2009 9:00 AM

**Subject:** Orders passed RTCD  
**Attachments:** RTCD1603.xls

Please check and retarget accordingly if you haven't already

### **Paul Rivoli**

**Team Manager**

**Solution Design & Implementation - Team 6**

**Next Generation Operations (NGO)**

Network Enterprise Services | Telstra Networks and Services  
Telstra Corporation Limited

**Tel:** +61 3 8661 5857 **Mob:** 0419 049 571 **Fax:** +61 3 9662 4862 **Email:** Paul.Rivoli@team.telstra.com

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## ATTACHMENT G

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**From:** Carnaby, Steve W  
**Sent:** Friday, 20 March 2009 6:19 AM  
**To:** # NGO - SD&I Team 2  
**Cc:** # NGO - SD&I Team Leaders  
**Subject:** Retarget codes

All

It is important that you use the most appropriate and correct retarget codes when retargeting RASS orders as this becomes a source of our data which we want to be as correct as possible

Some staff are using Cxx codes when it should be Hxx and vice versa... **please follow the retarget guide that has been recently sent out**

DO NOT USE Cxx CODES **UNLESS IT IS A CUSTOMER CAUSED DELAY**

Remember that a **C49 is for alignment of 2 Meg transmission orders and alignment of carriage and port orders**

**C12 is for site hazard, building readiness, site access, Private contractors and customers 3rd party techs or equipment delays, customers cables and site contact unaware or unavailable**



quick reference  
retarget guide...

Steve Carnaby  
Team Manager SDI Team 2  
Next Generation Operations (NGO) - Melbourne  
Solutions Design & Implementation  
Telstra Corporation Limited  
Ph. 03 9638 5843  
Fax . 03 9639 6818  
email. [steve.carnaby@team.telstra.com](mailto:steve.carnaby@team.telstra.com)

From: Rivoli, Paul

Sent: Thursday, 30 April 2009 9:53 AM

**Subject:** Reminder of Assurance duties during IA impact

Hi Team,

Just a reminder that we have some IA impact today and as per previous instructions, please take note of the IA plan in place for Assurance.

Please be aware of this and take note of the following;

1. You may be assigned Assurance work by WFM. You must follow the instruction on the email that is sent to you.
2. **Assurance work has priority over activation work** and any orders requiring retarget due this this action are to be retargeted as H55 resource shortage.
3. Any staff member refusing to pick up assurance will require to explain to you why this is the case and you will need to notify me of the reason.

Thanks and please come and speak to me if you have any issues or concerns.

**Paul Rivoli**

**Team Manager**

**Solution Design & Implementation - Team 6**

**Next Generation Operations (NGO)**

Network Enterprise Services | Telstra Networks and Services

**Telstra Corporation Limited**

**Tel:** +61 3 8661 5857 **Mob:** 0419 049 571 **Fax:** +61 3 9662 4862 **Email:** Paul.Rivoli@team.telstra.com

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# ATTACHMENT I

Required Telstra Conn. Date  
Re Targeted.

Jul-08	71886208 MIS	SS	Stephen Chen	Noel Donegan	30/07/2008	XC	AUSTRALIAN POSTAL CORPORATION	Relargeted Order
Aug-08	71437701 MIS	SK	Stefan Kolundzic	Bevan Spencer	29/08/2008	XC	CHIK SERVICES PTY LTD	Past RTCD
Sep-08	72464517 NEW	OC	Osmond Callanan	Paul Rivoli	4/09/2008	XY	BLAKE DAWSON	Relargeted Order
Sep-08	72737765 CAN	RP	Ranjan Perera	Paul Rivoli	11/09/2008	XZ	AWB LIMITED	Relargeted Order
Nov-08	75504465 MIS	ST	Steven Cairns	Steve Camaby	10/11/2008	XC	HARVEY NORMAN HOLDINGS LTD	Past RTCD
Dec-08	77070875 NEW	//	MMAN CAN HOLD Q	MMAN CAN HOLD Q	15/12/2008	GL	CRANE GROUP LIMITED	Past RTCD
Dec-08	75287974 CAN	TR	Tony Roche	Peter Oakman	15/12/2008	XY	C M C AUSTRALIA PTY LTD	Past RTCD
Dec-08	77052722 NEW	BS	Benny Soon	Noel Donegan	29/12/2008	XZ	SPOTLESS GROUP LIMITED	Relargeted Order
Dec-08	72981471 CAN	SS	Stephen Chen	Noel Donegan	31/12/2008	XD	AMERIND PTY LTD	Relargeted Order
Dec-08	72991078 CAN	SS	Stephen Chen	Noel Donegan	31/12/2008	XD	AMERIND PTY LTD	Relargeted Order
Jan-09	77783496 CAN	//	MMAN CAN HOLD Q	MMAN CAN HOLD Q	6/01/2009	XZ	CRANE ENFIELD METALS PTY LTD	Past RTCD
Jan-09	77851399 NEW	PM	Pradeep Mahawatta	Paul Rivoli	13/01/2009	XZ	GROTTO PRECAST PTY LTD	Past RTCD
Jan-09	78749222 CAN	DF	Darius Farnacio	Steve Camaby	20/01/2009	XZ	MANIDRA FLOUR MILLS PTY LTD	Past RTCD
Jan-09	77149743 CAN	DF	Darius Farnacio	Steve Camaby	21/01/2009	QP	INTEGRATED GROUP LIMITED	Past RTCD
Jan-09	78760405 MIS	RP	Ranjan Perera	Paul Rivoli	29/01/2009	XZ	JETSTAR AIRWAYS PTY LTD	Relargeted Order
Jan-09	78760675 MIS	RP	Ranjan Perera	Paul Rivoli	29/01/2009	XZ	JETSTAR AIRWAYS PTY LTD	Relargeted Order
Jan-09	78759375 MIS	RP	Ranjan Perera	Paul Rivoli	29/01/2009	XZ	JETSTAR AIRWAYS PTY LTD	Relargeted Order
Feb-09	78869996 NEW	SB	Sergio Bulkin	Peter Oakman	2/02/2009	XZ	IBM FOR BHP BILLITON CORPORATE W	Past RTCD
Feb-09	80823223 NEW	AE	Alex Davidson	Noel Donegan	3/02/2009	GL	AMERIND PTY LTD	Past RTCD
Feb-09	80214542 NEW	//	MMAN CAN HOLD Q	MMAN CAN HOLD Q	6/02/2009	QP	CRANE GROUP LIMITED	Past RTCD
Feb-09	80298846 CAN	DF	Darius Farnacio	Steve Camaby	9/02/2009	XY	AIRSERVICES AUSTRALIA	Relargeted Order
Feb-09	78692262 NEW	DF	Darius Farnacio	Steve Camaby	10/02/2009	QP	PALADIO GROUP LTD	Past RTCD
Feb-09	80814996 NEW	SN	Sun Ramalingam	Paul Rivoli	13/02/2009	XZ	NSW LOTTERIES CORPORATION	Past RTCD
Feb-09	81545626 NEW	GX	George Xerizolis	Bevan Spencer	13/02/2009	XC	AUSTRALIAN BROADCASTING CORPORAT	Relargeted Order
Feb-09	76872892 NEW	SB	Sergio Bulkin	Peter Oakman	13/02/2009	XZ	IBM FOR BHP BILLITON CORPORATE W	Past RTCD
Feb-09	76873991 NEW	SB	Sergio Bulkin	Peter Oakman	16/02/2009	XZ	IBM FOR BHP BILLITON CORPORATE W	Past RTCD
Feb-09	81017874 CAN	PS	Phil Smith	Peter Oakman	18/02/2009	XZ	STELLAR CALL CENTRES PTY LIMITED	Past RTCD
Feb-09	79064161 CAN	GT	Gagan Thiruvassagan	Steve Camaby	18/02/2009	XD	HAFALE AUSTRALIA PTY LTD	Past RTCD
Feb-09	80861547 CAN	PS	Phil Smith	Unassigned	18/02/2009	XZ	TOYOTA MOTOR CORPORATION AUSTRAL	Past RTCD
Feb-09	80826004 CAN	U	Unassigned	Peter Oakman	18/02/2009	XZ	TOYOTA MOTOR CORPORATION AUSTRAL	Past RTCD
Feb-09	80862873 CAN	PS	Phil Smith	Peter Oakman	18/02/2009	XZ	TOYOTA MOTOR CORPORATION AUSTRAL	Past RTCD
Feb-09	78749003 CAN	TC	Tony Chambers	Bevan Spencer	18/02/2009	XZ	COCA-COLA AMATIL LIMITED	Past RTCD
Feb-09	82090977 MIS	EL	Erika Leal-Ramirez	Steve Camaby	18/02/2009	OU	CABCHARGE AUSTRALIA LIMITED	Relargeted Order
Feb-09	81527735 MIS	U	Unassigned	Unassigned	19/02/2009	XZ	THE ROYAL AUTOMOBILE CLUB OF TAS	Past RTCD
Feb-09	81530168 MIS	U	Unassigned	Unassigned	19/02/2009	XZ	THE ROYAL AUTOMOBILE CLUB OF TAS	Past RTCD
Feb-09	80911348 CAN	PS	Phil Smith	Peter Oakman	19/02/2009	XZ	TOYOTA MOTOR CORPORATION AUSTRAL	Past RTCD
Feb-09	80911639 CAN	PS	Phil Smith	Peter Oakman	19/02/2009	XZ	TOYOTA MOTOR CORPORATION AUSTRAL	Past RTCD
Feb-09	80911727 CAN	PS	Phil Smith	Peter Oakman	19/02/2009	XZ	TOYOTA MOTOR CORPORATION AUSTRAL	Past RTCD
Feb-09	80911866 CAN	PS	Phil Smith	Peter Oakman	19/02/2009	XZ	TOYOTA MOTOR CORPORATION AUSTRAL	Past RTCD
Feb-09	80888061 CAN	PS	Phil Smith	Peter Oakman	19/02/2009	XZ	TOYOTA MOTOR CORPORATION AUSTRAL	Past RTCD
Feb-09	80888387 CAN	PS	Phil Smith	Peter Oakman	19/02/2009	XZ	TOYOTA MOTOR CORPORATION AUSTRAL	Past RTCD
Feb-09	80887392 CAN	PS	Phil Smith	Peter Oakman	19/02/2009	XZ	TOYOTA MOTOR CORPORATION AUSTRAL	Past RTCD
Feb-09	80888272 CAN	PS	Phil Smith	Peter Oakman	19/02/2009	XZ	TOYOTA MOTOR CORPORATION AUSTRAL	Past RTCD
Feb-09	80888205 CAN	PS	Phil Smith	Peter Oakman	19/02/2009	XZ	TOYOTA MOTOR CORPORATION AUSTRAL	Past RTCD
Feb-09	80740016 MIS	GH	Gagan Hume	Steve Camaby	20/02/2009	XZ	AUSTRALIA AND NEW ZEALAND BANKIN	Past RTCD
Feb-09	80699973 NEW	LV	Luyen Vu	Noel Donegan	20/02/2009	XZ	WORLDWIDE PTY LTD	Relargeted Order
Feb-09	80543709 NEW	AE	Alex Davidson	Noel Donegan	20/02/2009	XZ	CATHOLIC EDUCATION OFFICE - VIC	Past RTCD
Feb-09	80546205 NEW	AE	Alex Davidson	Noel Donegan	20/02/2009	XZ	CATHOLIC EDUCATION OFFICE - VIC	Past RTCD
Feb-09	74078257 NEW	SN	Sun Ramalingam	Paul Rivoli	20/02/2009	XZ	DEFENCE COMMUNICATIONS GROUP	Relargeted Order
Feb-09	81629133 MIS	GX	George Xerizolis	Bevan Spencer	23/02/2009	XC	OFFICEMAX AUSTRALIA LIMITED	Relargeted Order
Feb-09	80764683 CAN	PM	Pradeep Mahawatta	Paul Rivoli	23/02/2009	XZ	TOYOTA MOTOR CORPORATION AUSTRAL	Past RTCD

Feb-09	80475638	CAN	SK	Stefan Kolundzic	Bevan Spencer	25/02/2009	XC	IPA PERSONNEL PTY LTD	Relatageled Order
Feb-09	78577889	NEW	TC	Tony Chambers	Bevan Spencer	25/02/2009	XZ	COCA-COLA AMATIL LIMITED	Past RTCD
Feb-09	82139072	NEW	AG	Andrew Hicks	Noel Donegan	26/02/2009	XD	WILLIAM ADAMS PTY LTD	Past RTCD
Feb-09	60736482	NEW	DA	Archie Dhamikota	Paul Rivoli	26/02/2009	XZ	TRANSURBAN LIMITED	Past RTCD
Feb-09	80965419	NEW	TB	Tabcorp Queue	Unknown	26/02/2009	XZ	TABCORP HOLDINGS LIMITED	Past RTCD
Feb-09	81543129	CAN	PS	Phil Smith	Peter Oakman	27/02/2009	XZ	VICTORIAN ELECTORAL COMMISSION	Past RTCD
Feb-09	81544094	CAN	PS	Phil Smith	Peter Oakman	27/02/2009	XZ	VICTORIAN ELECTORAL COMMISSION	Past RTCD
Feb-09	81543575	CAN	PS	Phil Smith	Peter Oakman	27/02/2009	XZ	VICTORIAN ELECTORAL COMMISSION	Past RTCD
Feb-09	81546514	CAN	PS	Phil Smith	Noel Donegan	27/02/2009	XZ	JOHNS LYNG GROUP PTY LTD	Past RTCD
Feb-09	80881935	NEW	MG	Mark Grincer	Noel Donegan	27/02/2009	XZ	VICTORIAN ELECTORAL COMMISSION	Relatageled Order
Feb-09	81542732	CAN	PS	Phil Smith	Peter Oakman	27/02/2009	XZ	VICTORIAN ELECTORAL COMMISSION	Past RTCD
Feb-09	80741385	MIS	AE	Alex Davidson	Noel Donegan	27/02/2009	XZ	AUSTRALIA AND NEW ZEALAND BANKIN	Relatageled Order
Feb-09	80741852	MIS	AE	Alex Davidson	Noel Donegan	27/02/2009	XZ	AUSTRALIA AND NEW ZEALAND BANKIN	Relatageled Order
Feb-09	82082889	NEW	DM	Daniel Liensavanh	Paul Rivoli	27/02/2009	SW	MEDIBANK PRIVATE LTD	Relatageled Order
Feb-09	82085748	NEW	DM	Daniel Liensavanh	Paul Rivoli	27/02/2009	SW	MEDIBANK PRIVATE LTD	Relatageled Order
Feb-09	82086441	NEW	DM	Daniel Liensavanh	Paul Rivoli	27/02/2009	SW	MEDIBANK PRIVATE LTD	Relatageled Order
Feb-09	82093115	NEW	DM	Daniel Liensavanh	Paul Rivoli	27/02/2009	SW	MEDIBANK PRIVATE LTD	Relatageled Order
Feb-09	82096746	NEW	DM	Daniel Liensavanh	Paul Rivoli	27/02/2009	SW	MEDIBANK PRIVATE LTD	Relatageled Order
Feb-09	82112101	NEW	DM	Daniel Liensavanh	Paul Rivoli	27/02/2009	SW	MEDIBANK PRIVATE LTD	Relatageled Order
Feb-09	82118396	NEW	DM	Daniel Liensavanh	Paul Rivoli	27/02/2009	SW	MEDIBANK PRIVATE LTD	Relatageled Order
Feb-09	82120072	NEW	DM	Daniel Liensavanh	Paul Rivoli	27/02/2009	SW	MEDIBANK PRIVATE LTD	Relatageled Order
Feb-09	82129376	NEW	DM	Daniel Liensavanh	Paul Rivoli	27/02/2009	SW	MEDIBANK PRIVATE LTD	Relatageled Order
Feb-09	82177917	NEW	GX	George Xerizotis	Bevan Spencer	27/02/2009	SW	MEDIBANK PRIVATE LTD	Relatageled Order
Feb-09	82180024	NEW	DM	Daniel Liensavanh	Paul Rivoli	27/02/2009	SW	MEDIBANK PRIVATE LTD	Relatageled Order
Feb-09	82179891	NEW	GX	George Xerizotis	Bevan Spencer	27/02/2009	SW	MEDIBANK PRIVATE LTD	Relatageled Order
Mar-09	81984973	CAN	PS	Phil Smith	Peter Oakman	2/03/2009	XZ	FEDERAL COURT OF AUSTRALIA	Past RTCD
Mar-09	81586049	CAN	PS	Phil Smith	Peter Oakman	2/03/2009	XZ	JLG INDUSTRIES INC	Past RTCD
Mar-09	81641546	CAN	VI	Vipul Patel	Bevan Spencer	2/03/2009	XZ	VICTORIAN ELECTORAL COMMISSION	Past RTCD
Mar-09	81637188	CAN	VI	Vipul Patel	Bevan Spencer	2/03/2009	XZ	VICTORIAN ELECTORAL COMMISSION	Past RTCD
Mar-09	81635664	CAN	VI	Vipul Patel	Bevan Spencer	2/03/2009	XZ	VICTORIAN ELECTORAL COMMISSION	Past RTCD
Mar-09	81640981	CAN	VI	Vipul Patel	Bevan Spencer	2/03/2009	XZ	VICTORIAN ELECTORAL COMMISSION	Past RTCD
Mar-09	81638152	CAN	VI	Vipul Patel	Bevan Spencer	2/03/2009	XZ	VICTORIAN ELECTORAL COMMISSION	Past RTCD
Mar-09	81639585	CAN	VI	Vipul Patel	Bevan Spencer	2/03/2009	XZ	VICTORIAN ELECTORAL COMMISSION	Past RTCD
Mar-09	81582056	CAN	PS	Phil Smith	Peter Oakman	2/03/2009	XZ	JLG INDUSTRIES INC	Past RTCD
Mar-09	81720973	CAN	DF	Darius Farnacio	Peter Oakman	3/03/2009	XZ	ONSTEEL LIMITED	Relatageled Order
Mar-09	81062915	NEW	KS	Keith Straw	Steve Carnaby	3/03/2009	XZ	TABCORP HOLDINGS LIMITED	Past RTCD
Mar-09	81404786	NEW	TB	Tabcorp Queue	Unknown	3/03/2009	XZ	TABCORP HOLDINGS LIMITED	Past RTCD
Mar-09	81578188	CAN	VI	Vipul Patel	Bevan Spencer	4/03/2009	XZ	VICTORIAN ELECTORAL COMMISSION	Past RTCD
Mar-09	81577787	CAN	VI	Vipul Patel	Bevan Spencer	4/03/2009	XZ	VICTORIAN ELECTORAL COMMISSION	Past RTCD
Mar-09	81579455	CAN	VI	Vipul Patel	Bevan Spencer	4/03/2009	XZ	VICTORIAN ELECTORAL COMMISSION	Past RTCD
Mar-09	81580392	CAN	VI	Vipul Patel	Bevan Spencer	4/03/2009	XZ	VICTORIAN ELECTORAL COMMISSION	Past RTCD
Mar-09	81587156	CAN	PS	Phil Smith	Peter Oakman	4/03/2009	XZ	VICTORIAN ELECTORAL COMMISSION	Past RTCD
Mar-09	81071053	NEW	TB	Tabcorp Queue	Unknown	4/03/2009	XZ	TABCORP HOLDINGS LIMITED	Past RTCD
Mar-09	81449634	NEW	U	Unassigned	Unassigned	4/03/2009	XZ	AUSTRALIAN BROADCASTING CORPORAT	Past RTCD
Mar-09	72329745	NEW	LG	Lee Goss	Steve Carnaby	4/03/2009	QU	LAING OROURKE (BMC) LIMITED	Relatageled Order
Mar-09	81897306	NEW	PS	Phil Smith	Peter Oakman	5/03/2009	EZ	MILEMAKER PETROLEUM PTY LTD	Past RTCD
Mar-09	80318675	CAN	SK	Stefan Kolundzic	Bevan Spencer	5/03/2009	XD	APN NEWSPAPERS PTY LTD	Relatageled Order
Mar-09	80523978	CAN	BR	Brett Ryan	Steve Carnaby	9/03/2009	XD	ROSS HUMAN DIRECTIONS LIMITED	Relatageled Order
Mar-09	76653198	NEW	PS	Phil Smith	Peter Oakman	9/03/2009	XZ	AUSTRALIAN BROADCASTING CORPORAT	Past RTCD
Mar-09	82413924	NEW	OC	Osmond Callanan	Paul Rivoli	10/03/2009	XZ	DEPARTMENT OF EDUCATION	Past RTCD
Mar-09	82559247	NEW	FP	Ferdinand Prawirhardjo	Noel Donegan	11/03/2009	GL	BAYFORD GROUP PTY LTD	Relatageled Order
Mar-09	77096223	NEW	PF	Paul Falzon	Bevan Spencer	12/03/2009	YF	WOOLWORTHS LTD	Past RTCD

Mar-09	83809779	MIS	GR	Gary Butlerworth	Steve Carnaby	13/03/2009	XY	MYSTATE FINANCIAL CREDIT UNION O	Past RTCD
Mar-09	82128154	NEW	PC	Philip Cross	Bevan Spencer	13/03/2009	GL	VICTORIAN RADIO NETWORK PTY LTD	Relataged Order
Mar-09	81675244	MIS	TC	Tony Chambers	Bevan Spencer	13/03/2009	XZ	AUSTRALIAN CUSTOMS SERVICE	Past RTCD
Mar-09	81678509	MIS	TC	Tony Chambers	Bevan Spencer	13/03/2009	XZ	AUSTRALIAN CUSTOMS SERVICE	Past RTCD
Mar-09	81639403	MIS	RP	Ranjan Perera	Paul Rivoli	16/03/2009	XY	FAIRFAX MEDIA LIMITED	Relataged Order
Mar-09	82554495	CAN	PM	Pradeep Mahawatta	Paul Rivoli	16/03/2009	XZ	JOYCE CORPORATION LTD	Past RTCD
Mar-09	75362372	MIS	LV	Luyen Vu	Noel Donegan	16/03/2009	XZ	TELSTRA PI MOBILE DATA	Past RTCD
Mar-09	75362612	MIS	LV	Luyen Vu	Noel Donegan	16/03/2009	XZ	TELSTRA PI MOBILE DATA	Past RTCD
Mar-09	75361855	MIS	LV	Luyen Vu	Noel Donegan	16/03/2009	XZ	GLOBAL SERVICES BILLING	Past RTCD
Mar-09	75362209	MIS	LV	Luyen Vu	Noel Donegan	16/03/2009	XZ	GLOBAL SERVICES BILLING	Past RTCD
Mar-09	83464942	NEW	DM	Daniel Liamsavanh	Paul Rivoli	16/03/2009	XD	ABIGROUP LTD	Past RTCD
Mar-09	83476636	NEW	DM	Daniel Liamsavanh	Paul Rivoli	16/03/2009	XD	ABIGROUP LTD	Relataged Order
Mar-09	83480723	NEW	DM	Daniel Liamsavanh	Paul Rivoli	16/03/2009	XD	ABIGROUP LTD	Relataged Order
Mar-09	83474729	NEW	DM	Daniel Liamsavanh	Paul Rivoli	16/03/2009	XD	ABIGROUP LTD	Relataged Order
Mar-09	77024238	MIS	PM	Pradeep Mahawatta	Paul Rivoli	17/03/2009	XZ	OMINISTAR PTY LTD	Past RTCD
Mar-09	82680803	CAN	OC	Osmond Callanan	Paul Rivoli	18/03/2009	XZ	DEPARTMENT OF EDUCATION	Past RTCD
Mar-09	82276028	NEW	TR	Tony Roche	Peter Oakman	18/03/2009	XZ	3U2 PTY LTD	Past RTCD
Mar-09	76794505	MIS	RP	Ranjan Perera	Paul Rivoli	18/03/2009	XZ	THE AUSTRALIAN INSTITUTE OF MARI	Past RTCD
Mar-09	83708687	NEW	EL	Erika Leal-Ramirez	Steve Carnaby	18/03/2009	XZ	SNACK BRANDS INDUSTRIES PTY LTD	Relataged Order
Mar-09	81350079	NEW	TB	Talcorp Queue	Unknown	18/03/2009	OS	TABCORP HOLDINGS LIMITED	Relataged Order
Mar-09	82857015	NEW	DF	Darius Farnacio	Steve Carnaby	18/03/2009	XZ	CEMENT AUSTRALIA PTY LIMITED	Past RTCD
Mar-09	83492441	MIS	SS	Stephen Chen	Noel Donegan	19/03/2009	QU	GOVERNMENT SERVICES GROUP	Past RTCD
Mar-09	82732116	NEW	NS	Norisset Saensin	Tito Albanese	19/03/2009	XZ	DEPARTMENT OF SUSTAINABILITY AND	Relataged Order
Mar-09	83724839	NEW	PS	Phil Smith	Peter Oakman	19/03/2009	GL	DOWNER EDI RAIL PTY LTD	Past RTCD
Mar-09	74326847	NEW	KS	Keith Straw	Steve Carnaby	19/03/2009	XZ	TABCORP HOLDINGS LIMITED	Past RTCD
Mar-09	82403507	REI	GH	Gagan Hume	Steve Carnaby	19/03/2009	QU	HARVEY NORMAN HOLDINGS LTD	Relataged Order
Mar-09	82116428	CAN	PC	Philip Cross	Bevan Spencer	20/03/2009	XZ	C M C AUSTRALIA PTY LTD	Relataged Order
Mar-09	82116153	CAN	PC	Philip Cross	Bevan Spencer	20/03/2009	XZ	C M C AUSTRALIA PTY LTD	Past RTCD
Mar-09	82550355	NEW	RP	Ranjan Perera	Bevan Spencer	20/03/2009	XZ	TOLL HOLDINGS LIMITED	Past RTCD
Mar-09	82515103	NEW	PS	Phil Smith	Peter Oakman	20/03/2009	XZ	ASSOCIATION OF INDEPENDENT SCHOO	Past RTCD
Mar-09	81373991	CAN	SK	Stefan Kolundzic	Bevan Spencer	20/03/2009	XD	GOLDEN CASKET LOTTERY CORPORATIO	Past RTCD
Mar-09	81243265	NEW	HU	Sandeep Hume	Paul Rivoli	20/03/2009	XZ	TABCORP HOLDINGS LIMITED	Past RTCD
Mar-09	81929056	NEW	TC	Tony Chambers	Bevan Spencer	20/03/2009	XZ	AUSTRALIAN BROADCASTING CORPORAT	Past RTCD
Mar-09	82552676	NEW	RP	Ranjan Perera	Paul Rivoli	23/03/2009	XZ	TOLL HOLDINGS LIMITED	Relataged Order
Mar-09	84053651	NEW	DF	Darius Farnacio	Steve Carnaby	23/03/2009	XD	RITTAL PTY LTD	Past RTCD
Mar-09	84200447	NEW	GT	Gajan Thiruvassagan	Steve Carnaby	23/03/2009	OM	DECIPHA PTY LTD	Relataged Order
Mar-09	67039954	NEW	FP	Ferdinand Prawirohardjo	Noel Donegan	23/03/2009	EZ	MILEMAKER PETROLEUM PTY LTD	Relataged Order
Mar-09	84200594	NEW	GT	Gajan Thiruvassagan	Steve Carnaby	23/03/2009	XD	DECIPHA PTY LTD	Relataged Order
Mar-09	82734293	NEW	TR	Tony Roche	Bevan Spencer	23/03/2009	XZ	JB HI FI GROUP PTY LTD	Past RTCD
Mar-09	83880313	CAN	VI	Vipul Patel	Bevan Spencer	23/03/2009	XZ	BCF AUSTRALIA PTY LTD	Relataged Order
Mar-09	83878483	CAN	VI	Vipul Patel	Bevan Spencer	23/03/2009	XZ	BCF AUSTRALIA PTY LTD	Relataged Order
Mar-09	82733551	NEW	TR	Tony Roche	Peter Oakman	23/03/2009	XZ	JB HI FI GROUP PTY LTD	Past RTCD
Mar-09	84403965	NEW	U	Unassigned	Unassigned	23/03/2009	XZ	MEDIBANK PRIVATE LTD	Past RTCD
Mar-09	83291068	CAN	TR	Tony Roche	Peter Oakman	24/03/2009	XZ	TRANSPACIFIC CLEANWAY PTY LTD	Past RTCD
Mar-09	80882944	NEW	MK	Mohan Kulhali	Greg Clarke	24/03/2009	XZ	HAGEMEYER ELECTRICAL GROUP	Relataged Order
Mar-09	83149456	CAN	//	MWAN CAN HOLD Q	MWAN CAN HOLD Q	24/03/2009	XZ	CRANE GROUP LIMITED	Past RTCD
Mar-09	82101306	MIS	LV	Luyen Vu	Noel Donegan	24/03/2009	XZ	AUSTRALIAN INDUSTRIAL REGISTRY	Past RTCD
Mar-09	83880938	CAN	GG	Gino Giuntha	Steve Carnaby	24/03/2009	XZ	SUPER CHEAP AUTO PTY LTD	Relataged Order
Mar-09	83880583	CAN	GG	Gino Giuntha	Steve Carnaby	24/03/2009	XZ	SUPER CHEAP AUTO PTY LTD	Relataged Order
Mar-09	83880452	CAN	GG	Gino Giuntha	Steve Carnaby	24/03/2009	XZ	SUPER CHEAP AUTO PTY LTD	Relataged Order
Mar-09	83880786	CAN	GG	Gino Giuntha	Steve Carnaby	24/03/2009	XZ	SUPER CHEAP AUTO PTY LTD	Relataged Order
Mar-09	82663026	MIS	KS	Keith Straw	Steve Carnaby	24/03/2009	XD	TABCORP HOLDINGS LIMITED	Past RTCD

Mar-09	83850671	CAN	GG	Gino Giunta	Steve Carnaby	24/03/2009	XZ	SUPER CHEAP AUTO PTY LTD	Relargeted Order
Mar-09	84361152	NEW	DM	Daniel Liensavanh	Paul Rivoli	24/03/2009	SW	MEDIBANK PRIVATE LTD	Past RTCD
Mar-09	80020692	NEW	DF	Darius Farnacio	Steve Carnaby	25/03/2009	XZ	SOUTHERN HEALTH CARE NETWORK VIC	Past RTCD
Mar-09	83945965	NEW	ST	Steven Cairns	Steve Carnaby	25/03/2009	XD	VEOLIA ENVIRONMENTAL SERVICES AU	Relargeted Order
Mar-09	83881172	CAN	GG	Gino Giunta	Steve Carnaby	25/03/2009	XZ	SUPER CHEAP AUTO PTY LTD	Relargeted Order
Mar-09	83981308	CAN	GG	Gino Giunta	Steve Carnaby	25/03/2009	XZ	SUPER CHEAP AUTO PTY LTD	Relargeted Order
Mar-09	81003923	NEW	KS	Keith Straw	Steve Carnaby	25/03/2009	XZ	TABCORP HOLDINGS LIMITED	Past RTCD
Mar-09	80964968	NEW	KS	Keith Straw	Steve Carnaby	25/03/2009	XZ	TABCORP HOLDINGS LIMITED	Past RTCD
Mar-09	81867588	NEW	PS	Tony Chambers	Bevan Spencer	25/03/2009	XZ	AUSTRALIAN BROADCASTING CORPORAT	Past RTCD
Mar-09	81878121	NEW	PS	Phil Smith	Bevan Spencer	25/03/2009	XZ	AUSTRALIAN BROADCASTING CORPORAT	Past RTCD
Mar-09	83881041	CAN	GG	Gino Giunta	Steve Carnaby	25/03/2009	XZ	SUPER CHEAP AUTO PTY LTD	Relargeted Order
Mar-09	83881404	CAN	GG	Gino Giunta	Steve Carnaby	25/03/2009	XZ	SUPER CHEAP AUTO PTY LTD	Relargeted Order
Mar-09	82792506	REI	PC	Philip Cross	Bevan Spencer	25/03/2009	OY	TRUE GRID FLOORING PTY LTD	Past RTCD
Mar-09	83991507	NEW	SK	Stefan Kolundzic	Bevan Spencer	26/03/2009	XD	NTP CONTRACT MANAGEMENT GROUP PT	Relargeted Order
Mar-09	83881893	CAN	GG	Gino Giunta	Steve Carnaby	26/03/2009	XZ	SUPER CHEAP AUTO PTY LTD	Relargeted Order
Mar-09	83833369	MIS	SK	Stefan Kolundzic	Bevan Spencer	26/03/2009	XD	CLUB ASSIST PTY LTD	Relargeted Order
Mar-09	81663308	MIS	AE	Alex Davidson	Neel Donegan	26/03/2009	XZ	CATHOLIC EDUCATION OFFICE - VIC	Past RTCD
Mar-09	77858064	MIS	CL	Charlie Hill	Neel Donegan	26/03/2009	XZ	MEDIBANK PRIVATE LTD	Relargeted Order
Mar-09	77858574	MIS	CL	Charlie Hill	Neel Donegan	26/03/2009	XZ	MEDIBANK PRIVATE LTD	Relargeted Order
Mar-09	81706784	NEW	AE	Alex Davidson	Neel Donegan	26/03/2009	XZ	CATHOLIC EDUCATION OFFICE - VIC	Past RTCD
Mar-09	82227769	NEW	U	Unassigned	Unassigned	26/03/2009	XZ	MEDIBANK PRIVATE LTD	Past RTCD
Mar-09	82292165	NEW	CL	Charlie Hill	Neel Donegan	26/03/2009	XZ	MEDIBANK PRIVATE LIMITED	Past RTCD
Mar-09	82699432	MIS	TR	Tony Roche	Peter Oakman	26/03/2009	XZ	DEPARTMENT OF EDUCATION	Past RTCD
Mar-09	81966472	NEW	NS	Norrasat Saensiri	Tito Albanese	26/03/2009	GB	SANTOS LTD	Past RTCD
Mar-09	81966886	NEW	NS	Norrasat Saensiri	Tito Albanese	26/03/2009	GB	SANTOS LTD	Past RTCD
Mar-09	81967213	NEW	NS	Norrasat Saensiri	Tito Albanese	26/03/2009	GB	SANTOS LTD	Past RTCD
Mar-09	82027142	NEW	NS	Norrasat Saensiri	Tito Albanese	26/03/2009	GB	SANTOS LTD	Past RTCD
Mar-09	82028698	NEW	NS	Norrasat Saensiri	Tito Albanese	26/03/2009	GB	SANTOS LTD	Past RTCD
Mar-09	83881519	CAN	GG	Gino Giunta	Steve Carnaby	26/03/2009	XZ	SUPER CHEAP AUTO PTY LTD	Past RTCD
Mar-09	83881754	CAN	GG	Gino Giunta	Steve Carnaby	26/03/2009	XZ	SUPER CHEAP AUTO PTY LTD	Relargeted Order
Mar-09	83881981	CAN	GG	Gino Giunta	Steve Carnaby	26/03/2009	XZ	SUPER CHEAP AUTO PTY LTD	Relargeted Order
Mar-09	84120236	NEW	RU	Rudra Shama	Bevan Spencer	26/03/2009	XZ	TABCORP HOLDINGS LIMITED	Relargeted Order
Mar-09	84118638	NEW	RU	Rudra Shama	Bevan Spencer	26/03/2009	XZ	TABCORP HOLDINGS LIMITED	Past RTCD
Mar-09	82030675	NEW	NS	Norrasat Saensiri	Tito Albanese	26/03/2009	XZ	SANTOS LTD	Past RTCD
Mar-09	82031547	NEW	NS	Norrasat Saensiri	Tito Albanese	26/03/2009	XZ	SANTOS LTD	Past RTCD
Mar-09	82042668	NEW	U	Unassigned	Unassigned	26/03/2009	XZ	SANTOS LTD	Past RTCD
Mar-09	81964476	NEW	U	Unassigned	Unassigned	26/03/2009	GB	SANTOS LTD	Past RTCD
Mar-09	81965698	NEW	U	Unassigned	Unassigned	26/03/2009	GB	SANTOS LTD	Past RTCD
Mar-09	81984717	NEW	U	Unassigned	Unassigned	26/03/2009	GB	SANTOS LTD	Past RTCD
Mar-09	81985496	NEW	U	Unassigned	Unassigned	26/03/2009	GB	SANTOS LTD	Past RTCD
Mar-09	81988937	NEW	U	Unassigned	Unassigned	26/03/2009	GB	SANTOS LTD	Past RTCD
Mar-09	82029375	NEW	U	Unassigned	Unassigned	26/03/2009	GB	SANTOS LTD	Past RTCD
Mar-09	82043441	NEW	NS	Norrasat Saensiri	Tito Albanese	26/03/2009	XZ	SANTOS LTD	Past RTCD
Mar-09	82044639	NEW	LV	Luyen Vu	Neel Donegan	26/03/2009	XZ	SANTOS LTD	Past RTCD
Mar-09	82045287	NEW	U	Unassigned	Unassigned	26/03/2009	XZ	SANTOS LTD	Past RTCD
Mar-09	82045967	NEW	LV	Luyen Vu	Neel Donegan	26/03/2009	XZ	SANTOS LTD	Past RTCD
Mar-09	81958121	NEW	U	Unassigned	Unassigned	26/03/2009	XZ	SANTOS LTD	Past RTCD
Mar-09	83881631	CAN	GG	Gino Giunta	Steve Carnaby	26/03/2009	GB	SANTOS LTD	Past RTCD
Mar-09	82041964	NEW	U	Unassigned	Unassigned	26/03/2009	XZ	SUPER CHEAP AUTO PTY LTD	Relargeted Order
Mar-09	83420595	NEW	VI	Vipul Patel	Bevan Spencer	26/03/2009	XZ	SANTOS LTD	Past RTCD
Mar-09	82390275	MIS	BP	Bill Padovani	Chris Weissner	26/03/2009	QP	ROR TOMLINSON LTD	Past RTCD
Mar-09	74273394	NEW	KS	Keith Straw	Steve Carnaby	27/03/2009	XZ	AUSTRALIAN CUSTOMS SERVICE	Past RTCD
								TABCORP HOLDINGS LIMITED	Relargeted Order



Mar-09	66613598	NEW	FP	Ferdinand Prawirohardjo	Noel Donegan	27/03/2009	EZ	MILEMAKER PETROLEUM PTY LTD	Relataged Order
Mar-09	82393599	MIS	BP	Bill Padovan	Chris Meissner	27/03/2009	XZ	AUSTRALIAN CUSTOMS SERVICE	Past RTCD
Mar-09	82442362	MIS	BP	Bill Padovan	Chris Meissner	27/03/2009	XZ	AUSTRALIAN CUSTOMS SERVICE	Past RTCD
Mar-09	82371517	MIS	BP	Bill Padovan	Chris Meissner	27/03/2009	XZ	AUSTRALIAN CUSTOMS SERVICE	Past RTCD
Mar-09	83882271	CAN	GG	Gino Giunla	Steve Camaby	27/03/2009	XZ	SUPER CHEAP AUTO PTY LTD	Relataged Order
Mar-09	83882191	CAN	GG	Gino Giunla	Steve Camaby	27/03/2009	XZ	SUPER CHEAP AUTO PTY LTD	Relataged Order
Mar-09	82366094	MIS	BP	Bill Padovan	Chris Meissner	27/03/2009	XZ	AUSTRALIAN CUSTOMS SERVICE	Past RTCD
Mar-09	82373512	MIS	BP	Bill Padovan	Chris Meissner	27/03/2009	XZ	AUSTRALIAN CUSTOMS SERVICE	Past RTCD
Mar-09	82378591	MIS	BP	Bill Padovan	Chris Meissner	27/03/2009	XZ	AUSTRALIAN CUSTOMS SERVICE	Past RTCD
Mar-09	82376203	MIS	BP	Bill Padovan	Chris Meissner	27/03/2009	XZ	AUSTRALIAN CUSTOMS SERVICE	Past RTCD
Mar-09	82379869	MIS	BP	Bill Padovan	Chris Meissner	27/03/2009	XZ	AUSTRALIAN CUSTOMS SERVICE	Past RTCD
Mar-09	84566764	MIS	GX	George Xerizotis	Bevan Spencer	27/03/2009	XZ	MADAD PTY LTD	Past RTCD
Mar-09	82381328	MIS	BP	Bill Padovan	Chris Meissner	27/03/2009	XZ	AUSTRALIAN CUSTOMS SERVICE	Past RTCD
Mar-09	83882036	CAN	GG	Gino Giunla	Steve Camaby	27/03/2009	XZ	SUPER CHEAP AUTO PTY LTD	Relataged Order
Mar-09	83882079	CAN	GG	Gino Giunla	Steve Camaby	27/03/2009	XZ	SUPER CHEAP AUTO PTY LTD	Relataged Order
Mar-09	81477858	NEW	RH	Ritesh Shah	Bevan Spencer	27/03/2009	XZ	TABCORP HOLDINGS LIMITED	Relataged Order
Mar-09	82393142	MIS	BP	Bill Padovan	Chris Meissner	27/03/2009	XZ	AUSTRALIAN CUSTOMS SERVICE	Past RTCD
Mar-09	82386188	MIS	BP	Bill Padovan	Chris Meissner	27/03/2009	XZ	AUSTRALIAN CUSTOMS SERVICE	Past RTCD
Mar-09	82388204	MIS	BP	Bill Padovan	Chris Meissner	27/03/2009	XZ	AUSTRALIAN CUSTOMS SERVICE	Past RTCD
Mar-09	82383104	MIS	BP	Bill Padovan	Chris Meissner	27/03/2009	XZ	AUSTRALIAN CUSTOMS SERVICE	Past RTCD
Mar-09	82389709	MIS	BP	Bill Padovan	Chris Meissner	27/03/2009	XZ	AUSTRALIAN CUSTOMS SERVICE	Past RTCD
Mar-09	83882159	CAN	GG	Gino Giunla	Steve Camaby	27/03/2009	XZ	SUPER CHEAP AUTO PTY LTD	Past RTCD
Mar-09	83944137	CAN	DF	Darius Farnacio	Steve Camaby	27/03/2009	QP	BRIDGESTONE AUSTRALIA LTD	Relataged Order
Mar-09	83944145	CAN	DF	Darius Farnacio	Steve Camaby	27/03/2009	QP	BRIDGESTONE AUSTRALIA LTD	Relataged Order
Mar-09	83944014	CAN	DF	Darius Farnacio	Steve Camaby	27/03/2009	QP	BRIDGESTONE AUSTRALIA LTD	Relataged Order
Mar-09	83944022	CAN	DF	Darius Farnacio	Steve Camaby	27/03/2009	QP	BRIDGESTONE AUSTRALIA LTD	Relataged Order
Mar-09	83903896	NEW	JK	John Kehoe	Bevan Spencer	30/03/2009	GL	RYAN CARLISLE THOMAS	Relataged Order
Mar-09	82390718	NEW	CL	Charlie Hill	Noel Donegan	30/03/2009	XZ	MEDIBANK PRIVATE LTD	Past RTCD
Mar-09	83882423	CAN	GG	Gino Giunla	Steve Camaby	30/03/2009	XZ	SUPER CHEAP AUTO PTY LTD	Relataged Order
Mar-09	75624029	NEW	SX	Scott Dixon	Dave Tuckwell	30/03/2009	XD	TABCORP HOLDINGS LIMITED	Relataged Order
Mar-09	83882335	CAN	GG	Gino Giunla	Steve Camaby	30/03/2009	XZ	SUPER CHEAP AUTO PTY LTD	Relataged Order
Mar-09	84034805	MIS	SK	Stefan Kolundzic	Bevan Spencer	30/03/2009	XD	LUMLEY TECHNOLOGY LIMITED	Past RTCD
Mar-09	83689076	NEW	PC	Philip Cross	Bevan Spencer	30/03/2009	GL	SUMMIT RURAL (WA) PTY LIMITED	Past RTCD
Mar-09	83689105	NEW	PC	Philip Cross	Bevan Spencer	30/03/2009	GL	SUMMIT RURAL (WA) PTY LIMITED	Past RTCD
Mar-09	83882386	CAN	GG	Gino Giunla	Steve Camaby	30/03/2009	XZ	SUPER CHEAP AUTO PTY LTD	Past RTCD
Mar-09	75292802	NEW	TR	Tony Roche	Peter Oakman	30/03/2009	XZ	DEFENCE COMMUNICATIONS GROUP	Relataged Order
Mar-09	83188885	REI	DF	Darius Farnacio	Steve Camaby	30/03/2009	QU	DONALDSON COAL PTY LTD	Relataged Order
Mar-09	81106893	NEW	TC	Tony Chambers	Bevan Spencer	31/03/2009	XZ	AUSTRALIAN BROADCASTING CORPORAT	Past RTCD
Mar-09	83882829	CAN	GG	Gino Giunla	Steve Camaby	31/03/2009	XZ	SUPER CHEAP AUTO PTY LTD	Relataged Order
Mar-09	84319069	MIS	TC	Tony Chambers	Bevan Spencer	31/03/2009	XZ	LINFOX ARMAGUARD PTY LIMITED	Past RTCD
Mar-09	82594518	MIS	LV	Luyen Vu	Noel Donegan	31/03/2009	XZ	AMBULANCE SERVICES VICTORIA	Past RTCD
Mar-09	83994441	NEW	SL	Shane Lynch	Paul Rivoli	31/03/2009	EP	YARRA VALLEY WATER VIC	Past RTCD
Mar-09	84318955	MIS	TC	Tony Chambers	Bevan Spencer	31/03/2009	XZ	LINFOX ARMAGUARD PTY LIMITED	Past RTCD
Mar-09	82524413	NEW	FP	Ferdinand Prawirohardjo	Noel Donegan	31/03/2009	XZ	ASSOCIATION OF INDEPENDENT SCHOO	Past RTCD
Mar-09	83226522	NEW	RP	Ranjan Perera	Paul Rivoli	31/03/2009	XZ	AUSTRALIA AND NEW ZEALAND BANKIN	Past RTCD
Mar-09	83231276	NEW	RP	Ranjan Perera	Paul Rivoli	31/03/2009	XZ	AUSTRALIA AND NEW ZEALAND BANKIN	Past RTCD
Mar-09	82701555	MIS	SB	Sergio Bulkin	Peter Oakman	31/03/2009	XZ	WESTGATE LOGISTICS PTY LTD	Past RTCD
Mar-09	80395355	CAN	DP	Pat Dorant	Noel Donegan	31/03/2009	XD	DAWSONS ENGINEERING (NQ) PTY LTD	Past RTCD
Mar-09	81097237	NEW	DL	Dan Le	Steve Camaby	31/03/2009	XZ	TABCORP HOLDINGS LIMITED	Relataged Order
Mar-09	84045854	NEW	BR	Brett Ryan	Steve Camaby	31/03/2009	XD	HILLS INDUSTRIES LIMITED	Past RTCD
Apr-09	82072744	NEW	GT	Gajan Thiruvassagan	Steve Camaby	1/04/2009	OM	HILLS CHURCH LTD	Relataged Order
Apr-09	83883303	CAN	GG	Gino Giunla	Steve Camaby	1/04/2009	XZ	SUPER CHEAP AUTO PTY LTD	Relataged Order

Apr-09	82072779	NEW	GT	Gajan Thirusasagan	Steve Camaby	1/04/2009	XD	HILLSONG CHURCH LTD	Retargeted Order
Apr-09	81186037	NEW	DA	Archie Dhamikola	Paul Rivoli	1/04/2009	GL	YOORALLA	Past RTCD
Apr-09	80958829	NEW	DA	Archie Dhamikola	Paul Rivoli	1/04/2009	GL	YOORALLA	Past RTCD
Apr-09	80688828	NEW	DA	Archie Dhamikola	Paul Rivoli	1/04/2009	GL	YOORALLA	Past RTCD
Apr-09	80689118	NEW	DA	Archie Dhamikola	Paul Rivoli	1/04/2009	GL	YOORALLA	Past RTCD
Apr-09	80901318	NEW	DA	Archie Dhamikola	Paul Rivoli	1/04/2009	GL	YOORALLA	Past RTCD
Apr-09	79772344	NEW	DA	Archie Dhamikola	Paul Rivoli	1/04/2009	GL	YOORALLA	Past RTCD
Apr-09	79652617	NEW	DA	Archie Dhamikola	Paul Rivoli	1/04/2009	GL	YOORALLA	Past RTCD
Apr-09	79772328	NEW	DA	Archie Dhamikola	Paul Rivoli	1/04/2009	GL	YOORALLA	Past RTCD
Apr-09	79651147	NEW	DA	Archie Dhamikola	Paul Rivoli	1/04/2009	GL	YOORALLA	Past RTCD
Apr-09	80200116	NEW	DA	Archie Dhamikola	Paul Rivoli	1/04/2009	GL	YOORALLA	Past RTCD
Apr-09	80159632	NEW	DA	Archie Dhamikola	Paul Rivoli	1/04/2009	GL	YOORALLA	Past RTCD
Apr-09	80487559	NEW	CL	Charlie Hill	Noel Donegan	1/04/2009	GL	YOORALLA	Past RTCD
Apr-09	80487612	NEW	CL	Charlie Hill	Noel Donegan	1/04/2009	XZ	MEDIBANK PRIVATE LTD	Retargeted Order
Apr-09	80487655	NEW	CL	Charlie Hill	Noel Donegan	1/04/2009	XZ	MEDIBANK PRIVATE LTD	Retargeted Order
Apr-09	79670436	NEW	DA	Archie Dhamikola	Paul Rivoli	1/04/2009	GL	YOORALLA	Past RTCD
Apr-09	83882925	CAN	GG	Gino Giunta	Steve Camaby	1/04/2009	XZ	SUPER CHEAP AUTO PTY LTD	Retargeted Order
Apr-09	83885497	NEW	ST	Steven Cairns	Steve Camaby	1/04/2009	XD	OCEANIS AUSTRALIA PTY LTD	Past RTCD
Apr-09	83677331	NEW	ST	Steven Cairns	Steve Camaby	1/04/2009	OM	OCEANIS AUSTRALIA PTY LTD	Past RTCD
Apr-09	83725794	CAN	MG	Mark Gincer	Noel Donegan	1/04/2009	XZ	BCF AUSTRALIA PTY LTD	Past RTCD
Apr-09	83725401	CAN	MG	Mark Gincer	Noel Donegan	1/04/2009	XZ	BCF AUSTRALIA PTY LTD	Past RTCD
Apr-09	83725751	CAN	MG	Mark Gincer	Noel Donegan	1/04/2009	XZ	BCF AUSTRALIA PTY LTD	Past RTCD
Apr-09	80963535	NEW	RH	Ritesh Shah	Bevan Spencer	1/04/2009	XZ	TABCORP HOLDINGS LIMITED	Retargeted Order
Apr-09	81249624	NEW	RH	Ritesh Shah	Bevan Spencer	1/04/2009	XZ	TABCORP HOLDINGS LIMITED	Retargeted Order
Apr-09	81931316	NEW	NS	Norrasel Saensiri	Tito Albanese	1/04/2009	XZ	AUSTRALIAN BROADCASTING CORPORAT	Retargeted Order
Apr-09	84044735	NEW	DF	Darius Farnacio	Steve Camaby	1/04/2009	OS	DEPARTMENT OF INDUSTRY & RESOURC	Retargeted Order
Apr-09	83883119	CAN	VI	Vipul Patel	Bevan Spencer	1/04/2009	XZ	BCF AUSTRALIA PTY LTD	Past RTCD
Apr-09	84739004	NEW	U	Unassigned	Unassigned	1/04/2009	SW	GHD SERVICES PTY LTD	Past RTCD
Apr-09	84382359	NEW	DM	Daniel Liansavanh	Paul Rivoli	1/04/2009	YF	HASTINGS DEERING (AUSTRALIA) LIM	Past RTCD
Apr-09	84081556	MIS	SK	Stefan Kolundzic	Bevan Spencer	2/04/2009	XC	ST JOHN OF GOD HOSPITALS (ULT)	Retargeted Order
Apr-09	83883418	CAN	GG	Gino Giunta	Steve Camaby	2/04/2009	XZ	SUPER CHEAP AUTO PTY LTD	Retargeted Order
Apr-09	83883848	CAN	GG	Gino Giunta	Steve Camaby	2/04/2009	XZ	SUPER CHEAP AUTO PTY LTD	Retargeted Order
Apr-09	83883506	CAN	GG	Gino Giunta	Steve Camaby	2/04/2009	XZ	SUPER CHEAP AUTO PTY LTD	Retargeted Order
Apr-09	83883725	CAN	GG	Gino Giunta	Steve Camaby	2/04/2009	XZ	SUPER CHEAP AUTO PTY LTD	Retargeted Order
Apr-09	74396757	NEW	KS	Keith Straw	Steve Camaby	2/04/2009	XZ	TABCORP HOLDINGS LIMITED	Retargeted Order
Apr-09	76127606	NEW	KS	Keith Straw	Steve Camaby	2/04/2009	XZ	TABCORP HOLDINGS LIMITED	Retargeted Order
Apr-09	77355928	NEW	EL	Erika Leal-Ramirez	Steve Camaby	2/04/2009	GL	UNITED GROUP LIMITED	Retargeted Order
Apr-09	82957796	MIS	JV	John Verde	Steve Camaby	2/04/2009	XZ	DEPARTMENT OF EDUCATION	Past RTCD
Apr-09	83473611	NEW	PM	Pradeep Mahawatta	Paul Rivoli	2/04/2009	XZ	SUZLON ENERGY AUSTRALIA PTY LTD	Past RTCD
Apr-09	83971493	MIS	DT	Devin Tjandraatmadia	Bevan Spencer	2/04/2009	OS	VICTORIAN RAIL TRACK	Retargeted Order
Apr-09	83971557	MIS	DT	Devin Tjandraatmadia	Bevan Spencer	2/04/2009	OS	VICTORIAN RAIL TRACK	Retargeted Order
Apr-09	83971581	MIS	UM	Uday Mohandas	Bevan Spencer	2/04/2009	OS	VICTORIAN RAIL TRACK	Retargeted Order
Apr-09	83971696	MIS	UM	Uday Mohandas	Bevan Spencer	2/04/2009	OS	VICTORIAN RAIL TRACK	Retargeted Order
Apr-09	83971788	MIS	DT	Devin Tjandraatmadia	Bevan Spencer	2/04/2009	XZ	ROYAL AUTOMOBILE CLUB OF VICTORI	Retargeted Order
Apr-09	83470648	NEW	TR	Tony Roche	Peter Oakman	2/04/2009	XZ	ROYAL AUTOMOBILE CLUB OF VICTORI	Retargeted Order
Apr-09	84207542	MIS	GC	Gino Chan	Noel Donegan	2/04/2009	OM	NORTH EAST WATERWAYS	Retargeted Order
Apr-09	83883645	CAN	GG	Gino Giunta	Steve Camaby	2/04/2009	XZ	SUPER CHEAP AUTO PTY LTD	Retargeted Order
Apr-09	83726367	CAN	GG	Gino Giunta	Steve Camaby	2/04/2009	XZ	SUPER CHEAP AUTO PTY LTD	Retargeted Order
Apr-09	84302849	NEW	SS	Stephen Chen	Noel Donegan	2/04/2009	XC	WEST COAST ENERGY PTY LTD	Retargeted Order
Apr-09	83812062	UGP	DM	Daniel Liansavanh	Paul Rivoli	2/04/2009	QU	RIORDAN GROUP PTY LTD	Past RTCD
Apr-09	82744539	NEW	VI	Vipul Patel	Bevan Spencer	2/04/2009	QU	HAFELE AUSTRALIA PTY LTD	Retargeted Order
Apr-09	76484531	NEW	VI	Vipul Patel	Bevan Spencer	2/04/2009	QP	INGHAMS ENTERPRISES PTY LIMITED	Past RTCD